

MESRA RETAIL & CAFE SDN BHD
“CAFÉ MESRA REDEMPTION”
TERMS AND CONDITIONS

1.0 Organizer:

1.1 Mesra Retail & Café Sdn Bhd (“Café Mesra”) is the organizer of this “CAFÉ MESRA REDEMPTION” (“Redemption”).

1.2 The following terms and conditions apply in respect of this Redemption. By participating in this Redemption, you agree to be bound by these terms and conditions, including any term which may have been amended from time to time, without limitation or qualification.

2.0 Eligibility:

2.1 This Redemption is targeted to all Café Mesra’s customers in Malaysia only. This redemption is open to Café Mesra customers who fulfill ALL of the below requirements:

- a) Make payment using cash, credit/debit card or Setel in 1 single receipt.

3.0 Promotion Period:

3.1 Unless otherwise notified by Café Mesra, the Redemption will be conducted upon the validity of the coupon.

4.0 Promotion Mechanics

4.1 To be eligible for the Promotion, Participants are required to make purchases as follows:

Mechanics	Get a RM5 coupon off your next handcrafted drink when you purchase 250g Embun Bean for RM39.
Duration	Evergreen
Terms & Conditions	<ol style="list-style-type: none">1. The coupon sticker is non-transferable, non-refundable and not exchangeable for cash.2. The validity period of the coupon sticker is 30 days from the date of purchase after which it shall become void.3. Not valid with any other ongoing promotions such as credit card promotions, promo code, payment gateway promotions, discounts, offers and/ or privilege cards unless otherwise stated.4. MRCSB reserves the right to reject any coupon deemed damaged, forged or expired.5. The coupon sticker is only valid for purchase of one Handcrafted-Beverages in a single receipt (ala-carte only).6. Customers must present the coupon sticker and the Embun purchase receipt and/or delivery order for redemption.7. The management reserves the right to amend the terms and conditions

	without prior notice.
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5.0 Miscellaneous

- 5.1** All recipients shall be bound by further terms and conditions as determined by Café Mesra at its sole discretion.
- 5.2** Café Mesra reserves the right at any time at its absolute discretion, without prior notice, to substitute any of the rewards with other items of similar or higher value.
- 5.3** Café Mesra reserves the right to choose the specifications of the rewards and Café Mesra's decision on this matter is final.
- 5.4** By entering or participating in the Promotion, Participants hereby fully and unconditionally agree and accept all of the terms and conditions herein contained and agree that the decisions of Café Mesra regarding the Promotion and all matters relating to or in connection thereto are final and binding and no such queries, appeals or correspondences will be entertained.
- 5.5** Café Mesra reserves the right to cancel, shorten, extend, suspend, or terminate the Promotion at any time prior to the expiry of the Promotion Period without prior notice to Participants. For the avoidance of doubt, any cancellation, extension, suspension or termination of the Promotion at any time prior to the expiry of the Promotion Period shall not entitle the Participants to claim any compensation from Café Mesra for any and all losses or damages suffered or incurred by the Participants as a result of the said cancellation, extension, suspension or termination. Café Mesra also reserves the right to amend, modify, delete, or change any of the terms and conditions herein contained at any time at its absolute discretion without prior notice. Continued participation in the Promotion following any such changes and/or amendments shall constitute the Participant(s)

unconditional acknowledgment, understanding, agreement and acceptance of such changes in respect of the terms and conditions.

- 5.6** Café Mesra reserves the right to use the names, addresses, photographs, information, and documents of the Participants and/or recipients as materials in advertisements and other form of publicity for the current and future marketing purposes from time to time without prior notice to the Participants and/or winners and the Participants and winners shall not claim ownership of the material. Participation of the Participants in the Promotion constitutes their consent to such use, without further notice, payment, or consideration.
- 5.7** Café Mesra shall not be held responsible or liable for any claims of loss or damage to property or personal injury or loss of life by the Participants, winners and/or any party resulting from or arising out of or in connection with this Promotion or the rewards given under this Promotion.
- 5.8** These terms and conditions prevail over any provisions or representations contained in any brochure or other promotional materials advertised under this Promotion.
- 5.9** Café Mesra is the final authority to decide on the interpretation of these terms and conditions and as to any other matters relating to this Promotion.
- 5.10** For any enquiries, please call MESRALINK at 1 300 22 8888.

6.0 Personal Data

- 6.1** By participating in the Promotion, Participants are deemed to have agreed and consented to the collection, processing, use, disclosure and retention by Café Mesra of their personal data in the manner as set out in the Personal Data Notice given pursuant to Section 7 of the Personal Data Protection Act 2010, which can be viewed at www.mymesra.com.my/pdpa and at <https://www.setel.com/privacy>